



www.vintageteasetsets.co.uk

PLEASE NOTE

Please be aware that the items in our collection are no longer mass-produced; therefore we cannot guarantee specific sizes or colours of particular items. Whenever possible we will do our best to work with any chosen colour schemes for your event.

REPLACEMENT VALUES

£8.00 per China item (Cup, Saucer)

£20 per single cake-stand

£10.00 per silver-plated item (Tea spoons)

£8.00 per glass item

£POA for all other items

DELIVERY & COLLECTION

The standard charge for deliveries and collections within 20 miles of our Bristol office is £40 (£20 each way), and £50 within a 60-mile radius. You are welcome to collect items from our offices by prior arrangement. Deliveries outside this area will be quoted for on application and cannot always be guaranteed.

For smaller orders we can arrange transport through national couriers.

STYLING

We do offer a styling service, please ask us for a quotation.

TERMS & CONDITIONS APPLY

The hire period is 4 days.

Full balance payments must be made and cleared 7 working days prior to the hire date.

Cheques should be made payable to Vintage Tea Sets.



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VINTAGE TEA SETS TERMS & CONDITIONS OF HIRE

1. HIRE PERIOD

- 1.1 Hire period is for 1-4 days. Should the crockery be retained for a longer period without our prior agreement then it will be charged at 1.5 times standard hire per day. Should you wish to hire for longer periods please request a quotation.
- 1.2 Amendments to orders can be made up to 9am the week before collection or delivery but will be dependent on delivery.

2. DELIVERY & COLLECTION

- 2.1 A delivery and collection service is available and is charged £20 each way within a 20-mile radius of our Bristol office, and £25 each way within a 60-mile radius.
- 2.2 Deliveries and collections are usually arranged Mon – Sun 10am-6pm. When ordering please advise the date and time of your event and on-site contact information.
- 2.3 Delivery and collection charges are based on delivery/collection to and from the ground floor only, and on condition that the goods for collection have been re-packed safely into the original boxes and are ready for collection. If it is not possible to fulfil these conditions then please advise when ordering and charges will be adjusted accordingly.
- 2.4 Times of deliveries or collection are approximate only. Vintage Tea Sets cannot be held responsible for delays of either their equipment or delivery/collection of third party equipment, but we will endeavour to keep any such delay to an absolute minimum.

3. CONDITION OF GOODS

- 3.1 All goods should be checked against the inventory of your order and signed for by the hirer upon receipt. If deliveries are left at unattended premises this is at the hirer's risk.
- 3.2 No discrepancies or faults will be accepted unless notified within 24 hours of delivery.
- 3.3 In view of the age and fragile nature of some of the china supplied by Vintage Tea Sets, it must be understood that some items are much more easily prone to damage than commercial-use catering crockery. Please ensure you take extra care when stacking and handling.
- 3.4 It is expected that some of the patterns, gilt edges, and silver-plating on many of the vintage items will be worn with age.
- 3.5 We ask clients not to wash or clean any of the items after use, to avoid any risk of breakage. Cleaning charges are incorporated into the hire fees.
- 3.6 Goods supplied at all times remain the property of Vintage Tea Sets.
- 3.7 The hirer is responsible for the goods from the time they are delivered by us/collected by you and only ends when the goods have been collected by us/returned by you. Your responsibility includes safekeeping and protection of the goods in your care.



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4. PAYMENT

- 4.1 A deposit of 50% of the total hire fee is due on confirmation of your booking, payable by card, cheque or bank transfer.
- 4.2 Balance of payment is due, and must have cleared, SEVEN WORKING DAYS prior to the event/hire.
- 4.3 We reserve the right to charge interest at the rate of 2% per calendar month should any invoice remain unpaid after 30 days, unless special terms have been agreed previously in writing. If payment has not been made within the agreed terms then any discounts granted on outstanding invoices will be automatically cancelled and the full value payable.
- 4.4 The hirer is responsible for any loss or damage to goods supplied until received back and checked by Vintage Tea Sets staff. Any losses or breakages will be reported to the hirer within 3 working days of its return and charged at normal replacement costs. Should stock subsequently be found and returned to us within 7 working days, then a refund of such items will be made.
- 4.5 A refundable breakage deposit of £100 is required which should be paid by separate cheque made payable to 'Vintage Tea Sets'. This deposit cheque will be returned to you upon the safe return of the hired goods.

5. CANCELLATION

- 5.1 If booking is cancelled by the hirer the following charges apply:

Notice given prior to delivery date -	Charge made
30 days or more	No charge
Between 10-30 days	25%
Between 5-10 days	50%
2-5 days	75%
Under 2 days	100%

6. RESPONSIBILITY

- 6.1 No responsibility can be accepted for any injury or damage caused by the hire equipment, however caused.
- 6.2 Whilst in the unlikely event that a piece of equipment malfunctions we will attempt to repair or replace it. We regret however that we cannot accept liability for any claims arising from such malfunctions or breakdown.
- 6.3 Goods are dispatched clean and undamaged and in good working order.
- 6.4 Any goods returned to us, other than those supplied, will be held for the client to collect from our premises for TWO WEEKS, and then if not collected, disposed of.
- 6.5 Quotations are subject to availability at the time of confirmation of the booking.